



News Release

FOR IMMEDIATE RELEASE

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Public Information Office

Contact: Sally Shutt, Director

Telephone: 910-437-1921

E-mail: sshutt@co.cumberland.nc.us

FEMA Teams Arrive Storm Recovery Update

FAYETTEVILLE, N.C. – Six teams of Federal Emergency Management Agency (FEMA) disaster survivor assistance specialists arrived today in Cumberland County. They visited the four emergency shelters to make sure the residents there have registered for assistance. Three teams will return to the shelters on Saturday.

Residents who have applied for FEMA assistance will be contacted first by a FEMA inspector. These inspectors must show their credentials and will not ask for any personal identifying information such as Social Security or bank account numbers. Call law enforcement if you are suspicious of someone claiming to be a FEMA official.

Shelter Update

As of 6 p.m., there were 132 shelter residents at the four sites. The shelter at South View Middle School moved this afternoon back to South View High School because of a failing generator.

Electrical Permit Waivers

For residents who have lost electricity to their primary service, which includes the riser and meter base, the fees associated with this permit will be waived by Cumberland County through Oct. 28. This fee waiver does not remove the requirement for an electrical permit and inspection by the Cumberland County Planning & Inspections Department.

Please remember that all work associated with the electrical system shall be performed by individuals licensed with the state of North Carolina for electrical contracting. If there are any questions, call the Cumberland County Planning & Inspection Department at 321-6648 or 321-6656.

Scam Alerts

The North Carolina Attorney General's office warns residents to watch out for scams following Hurricane Matthew. The warning covers scammers impersonating FEMA and power company officials, insurance adjusters, home repair fraud, charity scams and price gouging.

Residents are urged to report storm-related scams to the Attorney General's Office at ncdoj.gov or 1-877-5-No-SCAM (919-716-6000 if calling from an out-of-state number). If you suspect someone who shows up at your home is trying to commit fraud, call local law enforcement immediately.