

Sequential Intercept Model Mapping Final Report

2025

Planning and Development Support

Staff from the following agencies contributed to planning and implementation of the Sequential Intercept Model Mapping Workshop:

- Alliance Health
- Carolina Treatment Center of Fayetteville (CTC)
- Cumberland County Department of Public Health
- Coastal Horizons Center (TASC)
- North Carolina Harm Reduction Coalition

Funding Support

The SIM Mapping workshop was conducted with funding from and to support grant requirements from the following sources:

- [Substance Abuse and Mental Health Services Administration \(SAMHSA\) First Responders-Comprehensive Addiction and Recovery Act Grant](#) which supports overdose prevention training and naloxone distribution
- [Bureau of Justice Assistance \(BJA\) Comprehensive Opioid, Stimulant, and Substance Use Program \(COSSUP\) grant](#), which focuses on establishing a SIM Taskforce, expansion of Law Enforcement Assisted Diversion Program (LEAD), and implementation of a Recovery Support Services Fund
- [Opioid Settlement Funds](#)

Introduction

The purpose of this report is to provide a summary of the Sequential Intercept Mapping Sessions held in Cumberland County, NC on January 31, 2025. This report includes:

- A brief review of the background and purpose of Sequential Intercept Mapping
- A summary of the information gathered at the workshop
- An adult sequential intercept map as informed by session participants
- A youth sequential intercept map as informed by session participants
- Observations, comments, and recommendations to help Cumberland County achieve its goals
- Next steps

Introduction

This report includes the following sections:

- Background and Purpose
- SIM Mapping Process
- Results
 - Adult SIM Map
 - Youth SIM Map
 - Prioritized Gaps and Opportunities for each Intercept
- Next Steps and Recommendations
 - SIM Taskforce
 - Alignment with Current Efforts and Initiatives
 - Early Action Informed by the SIM Map
- Appendices
 - Acronyms

Background and Purpose



Cumberland-Fayetteville Opioid Response Team (C-FORT)

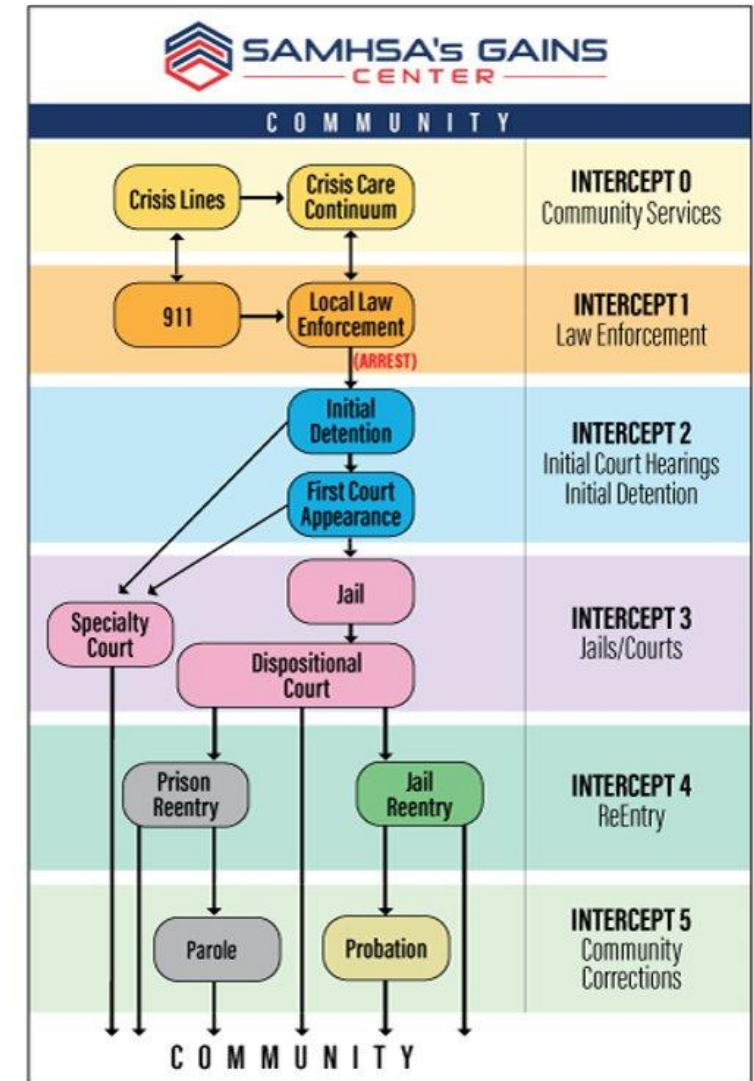
- C-FORT is the permanent standing body addressing the opioid crisis in Cumberland County
- Established in 2018, C-FORT has a cross-sector of more than 90 members including agencies from our Managed Care Organization, local government, harm reduction partners, criminal justice system, and first responders.
- The aim of C-FORT is to improve the opioid response in our community through a collaborative effort among local government and community stakeholders.
- C-FORT is committed to identifying strategies that will impact the opioid crisis while creating a sustainable community response for years to come.
- Meets the third Tuesday of each month at 10 AM
- [https://www.cumberlandcountync.gov/departments/public-health-group/public-health/community-services/c-fort-\(opioid-response\)/about-cfort](https://www.cumberlandcountync.gov/departments/public-health-group/public-health/community-services/c-fort-(opioid-response)/about-cfort)



What is the Sequential Intercept Model (SIM)?

The Sequential Intercept Model (SIM) is a strategic framework for understanding how to divert individuals with mental health and substance use disorders away from the criminal justice system and into treatment or support services.

- Emphasis on Comprehensive Intercept Mapping
- Resource and Gap Analysis
- Cross-system collaboration
- Data-Driven Decision Making
- Community-Based Behavioral Health Services
- Integration of Public Health and Public Safety Approaches



Source: <https://www.samhsa.gov/communities/criminal-juvenile-justice/sequential-intercept-model>

Intercept Descriptions

- **Intercept 0: Community Services:** Involves opportunities to divert people into local crisis care services. Resources are available without requiring people in crisis to call 911, but sometimes 911 and law enforcement are the only resources available. Connects people with treatment or services instead of arresting or charging them with a crime.
- **Intercept 1: Law Enforcement:** Involves diversion performed by law enforcement and other emergency service providers who respond to people with mental and substance use disorders. Allows people to be diverted to treatment instead of being arrested or booked into jail.
- **Intercept 2: Initial Court Hearings/Initial Detention:** Involves diversion to community-based treatment by jail clinicians, social workers, or court officials during jail intake, booking, or initial hearing.

Source: <https://www.samhsa.gov/communities/criminal-juvenile-justice/sequential-intercept-model>

Intercept Descriptions

- **Intercept 3: Jails/Courts:** Involves diversion to community-based services through jail or court processes and programs after a person has been booked into jail. Includes services that prevent the worsening of a person's illness during their stay in jail or prison.
- **Intercept 4: ReEntry:** Involves supported reentry back into the community after jail or prison to reduce further justice involve of people with mental and substance use disorders. Involves reentry coordinators, peer support staff, or community in-reach to link people with proper mental health and substance use treatment services.
- **Intercept 5: Community Corrections:** Involves community-based criminal justice supervision with added supports for people with mental and substance use disorders to prevent violations or offenses that may result in another jail or prison stay.

Source: <https://www.samhsa.gov/communities/criminal-juvenile-justice/sequential-intercept-model>

Background

- In 2019, the Cumberland County Sheriff's Office and multiple other local stakeholders completed workshops to create a local Sequential Intercept Model Map.
- Community partners identified a need to update the 2019 map to identify new gaps, resources, and opportunities that may have been impacted by significant community factors.
- Community partners also identified a need to develop a map focused on youth
- Updated maps are needed to inform several community initiatives
 - Crisis Collaborative hosted by Alliance Health
 - Opioid Settlement Funds and C-FORT efforts
 - Mental health and behavioral funding proposals

Background: Significant Community Changes Since 2019

There have been several significant external factors that have impacted the criminal justice and mental health system since 2019 including but not limited to:

- COVID-19 Pandemic
- [Medicaid Expansion](#)
- [Implementation of the Raise the Age Law](#)
- Increases in [youth mental health challenges](#) including [suicide rates](#)
- [Availability of Opioid Settlement Funds](#)

SIM Mapping Process

SIM Mapping Process

- A one-day SIM Mapping Workshop hosted on January 30, 2025, at Cumberland County Department of Public Health
- The workshop included more than 50 participants from more than 40 cross-sector agencies
- Agenda
 - Purpose/Background
 - Sequential Intercept Model Overview and SIM Objectives
 - Intercept Breakout Groups
 - Intercept Breakout Group Report Out
 - Action Prioritization for each Intercept
 - Next Steps and Wrap Up
- Handouts: 2019 SIM Map



SIM Mapping Process

- Each workshop participant joined one intercept specific breakout group
- Breakout Group Facilitators:
 - Alliance Health
 - Carolina Treatment Center of Fayetteville (CTC)
 - Coastal Horizons Center (TASC)
 - Cumberland County Department of Public Health
 - NC Harm Reduction
- During the breakout groups participants:
 - Reviewed the 2019 SIM Map
 - Identified current agencies/partners providing services and resources, including for youth and adults
 - Identified current gaps in resources and services
 - Identified opportunities for cross-collaboration within and across the SIM
 - Notes were taken on chart paper

SIM Mapping Process

- Each intercept breakout group reported out a summary of the gaps and opportunities to the larger group.
- The larger group provided feedback and/or additional gaps and opportunities.
- Prioritization of gaps and opportunities
 - Participants were asked to prioritize the top three gaps/opportunities in each intercept using by using sticky dots
- The workshop facilitators reviewed the outcome of the prioritization with the larger group for final feedback.



SIM Mapping Process

- Some community partners and agencies could not attend the workshop. CCDPH staff and the SIM Taskforce Coordinator met with partners in small groups or one on one to receive additional input.
- Community members and partners could provide additional feedback about the SIM map for an additional two weeks after the workshop.
- CCDPH staff and the SIM Taskforce Coordinator shared drafts of the youth and adult SIM Maps with the Crisis Collaborative and the Juvenile Justice Behavioral Health Taskforce for feedback.

SIM Workshop Participating Agencies

- 14th Judicial District Court
- Alliance Health
- Better Life Partners
- Cape Fear Valley Mobile Integrated Health
- Carolina Collaborative Community Care
- Carolina Treatment Center
- C-FORT Recovery Resource Center
- Clerk of Court
- Communicare
- Costal Horizons
- Cumberland County
- Cumberland County Adult Drug Treatment Court
- Cumberland County Clerk of Courts
- Cumberland County Community Paramedics
- Cumberland County Department of Public Health
- Cumberland County Department of Social Services
- Cumberland County Detention Center
- Cumberland County Emergency Services/911
- Cumberland County Justice Services
- Cumberland County Re-Entry Council
- Cumberland County School District
- Cumberland County Sobriety Court
- Cumberland County WORTH Court

SIM Workshop Participating Agencies

- NC Courts
- NC Department of Public Safety
- NC Harm Reduction
- Onsite Track Wellness
- Oxford House
- Public Defender's Office Cumberland County
- RI International
- Southern CC Inc.
- Southlight
- TASC
- The Group Theory Inc.
- Veterans Bridge Home
- DC2DW Community Organizer
- District Court Judge's Office
- Fayetteville Police Department
- Fresh Start Housing
- Hope Mills Police Department
- Individuals with lived experience/community organizers
- Let's Make It Happen Together, Inc.
- Life Net Services
- Marius Maximus
- Myover-Reese Fellowship Homes

Results



Adult SIM



Cumberland County Adult Sequential Intercept Map 2025

Intercept 0: Community Services

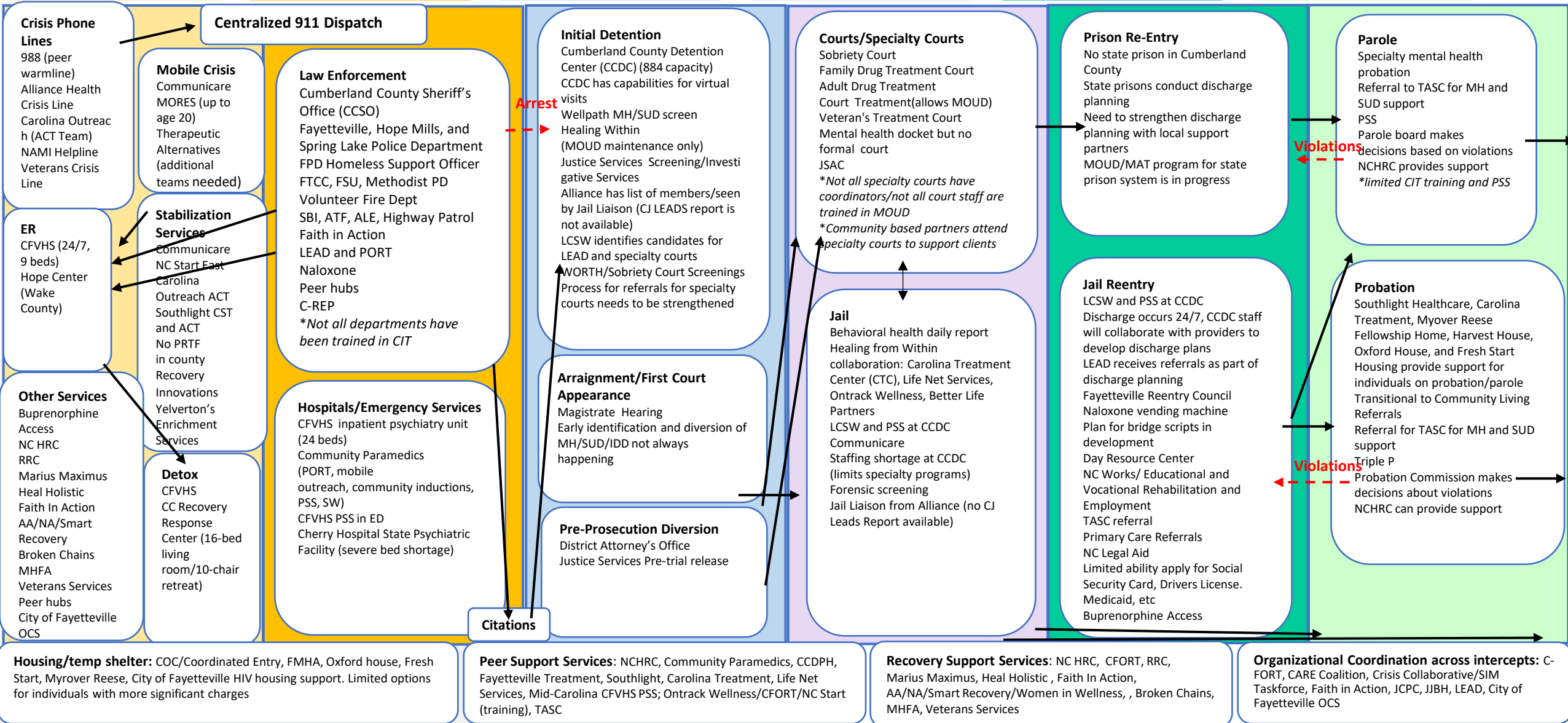
Intercept 1: Law Enforcement and Emergency Services

Intercept 2: Initial Court Hearings and Initial Detention

Intercept 3: Jails/Courts

Intercept 4: Reentry

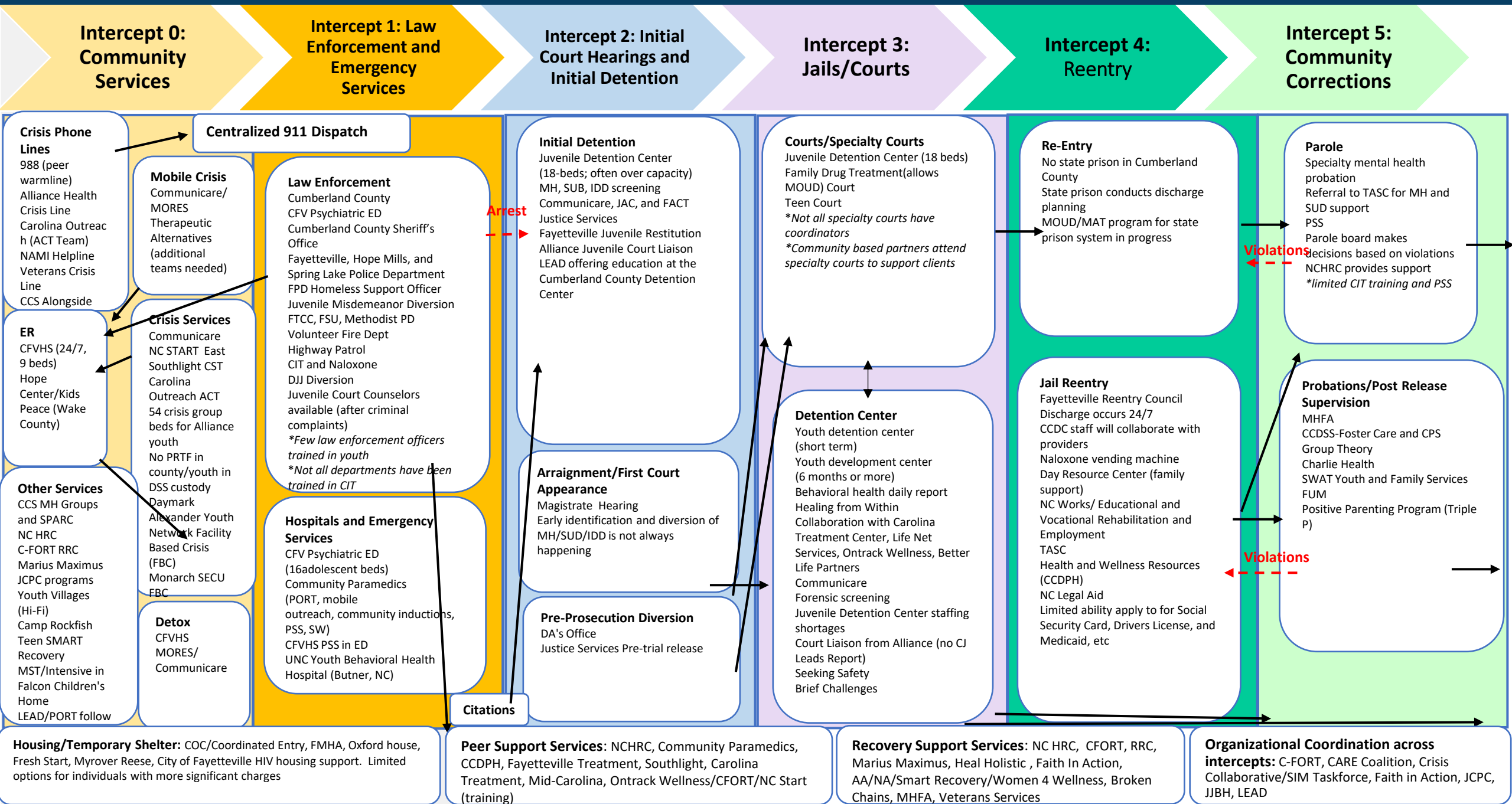
Intercept 5: Community Corrections



Youth SIM



Cumberland County Youth Sequential Intercept Map 2025

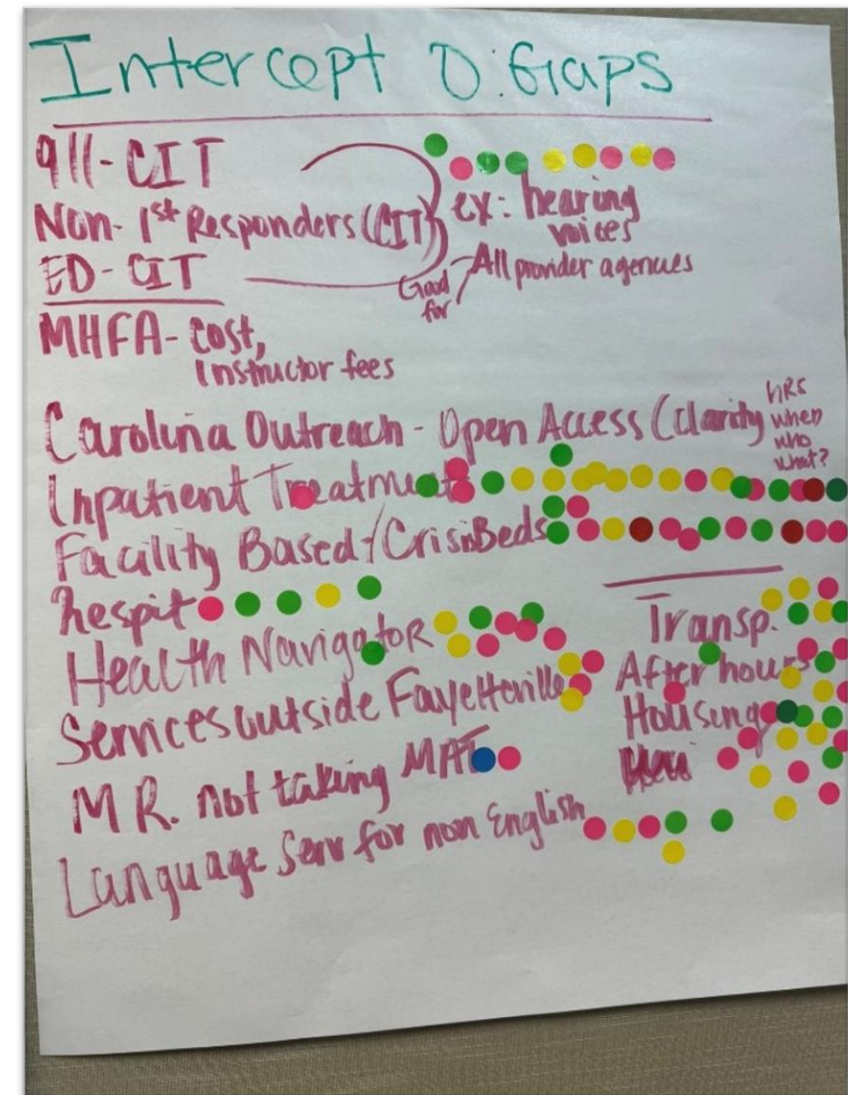


Prioritized Gaps and Opportunities in Services

Workshop participants used dots to vote on the top three gaps/opportunities in each intercept. The results of the prioritization are presented in this section.

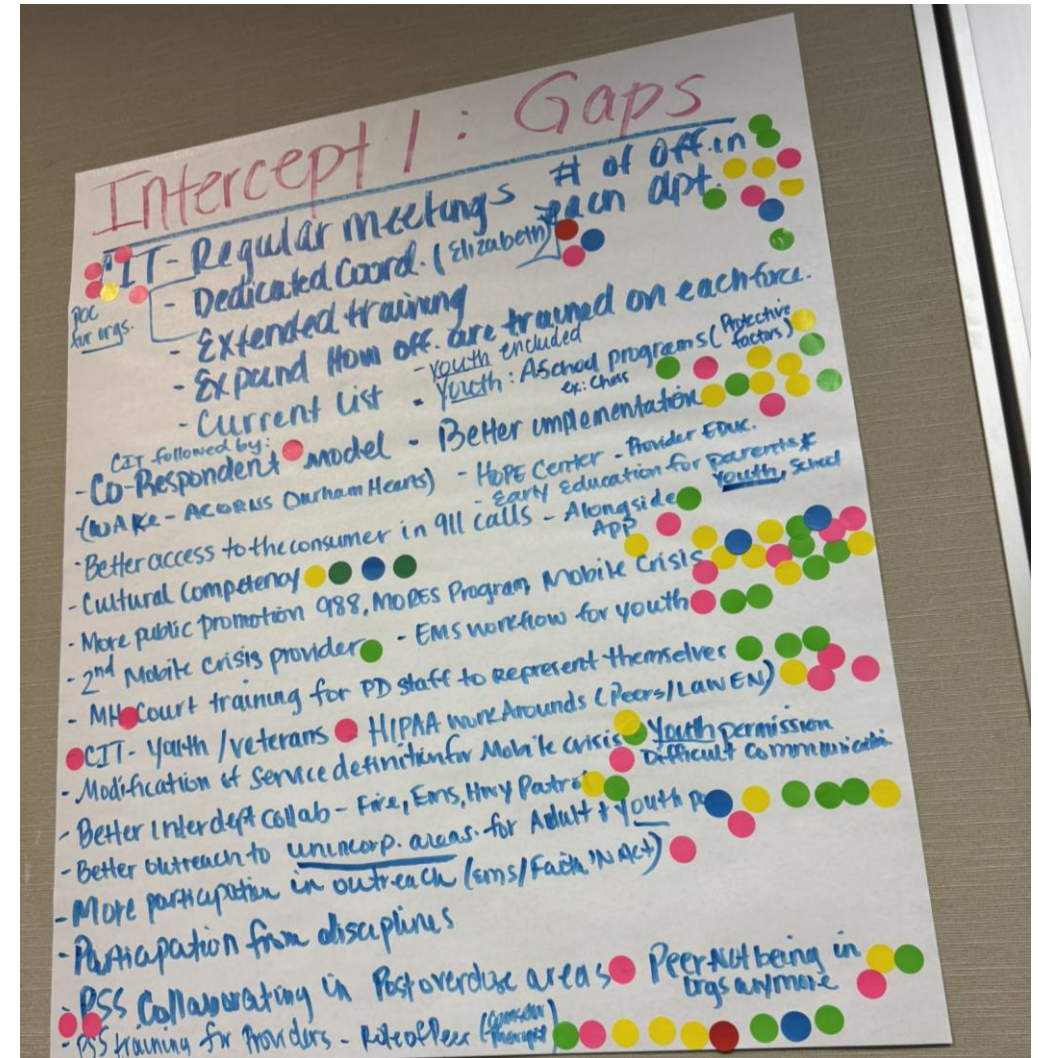
Intercept 0: Community Services

- Support for an inpatient substance use disorder treatment facility
- Additional facility-based crisis beds for youth and adults
- Increase the availability and accessibility of transitional and supportive housing
- Funding for Crisis Intervention Team (CIT) training across sectors to include a dedicated CIT Coordinator
- Health navigator to support integration of OUD/SUD/MH services and primary care services



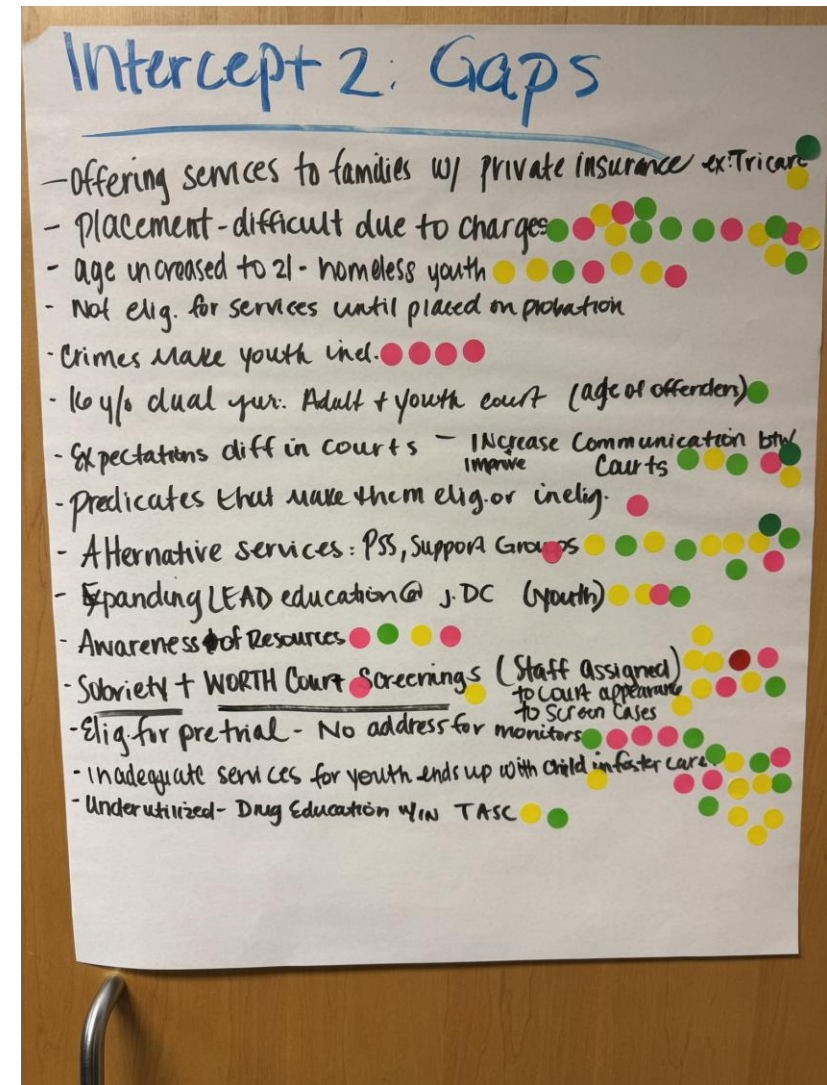
Intercept 1: Law Enforcement and Emergency Services

- Bolster support for mobile crisis
 - Promotion of 988, MORES, Mobile Crisis
 - Additional mobile crisis providers
- Training about the purpose, role, and availability of peer support specialist providers
- Strengthen implementation of law-enforcement co-responder models (including social workers and PSS)



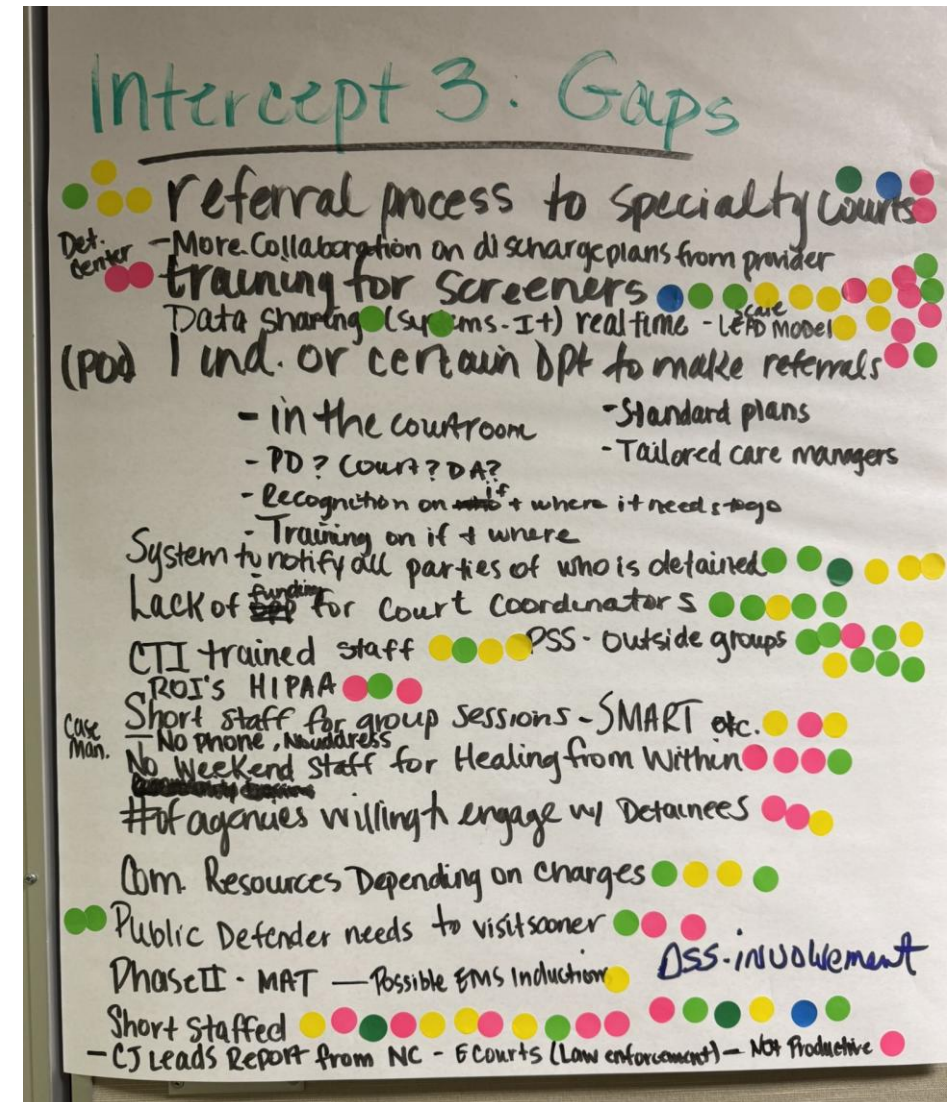
Intercept 2: Initial Detention/Initial Court Hearing

- Support and coordination of services for placement in treatment and housing facilities for individuals with complex criminal charges.
- Enhanced support for alternative services (Peer support specialists, support groups)
- Enhance opportunities to enroll eligible individuals into Sobriety and WORTH Court through screenings.
- Increase services to youth to divert from child foster care
- Eligibility for pre-trial



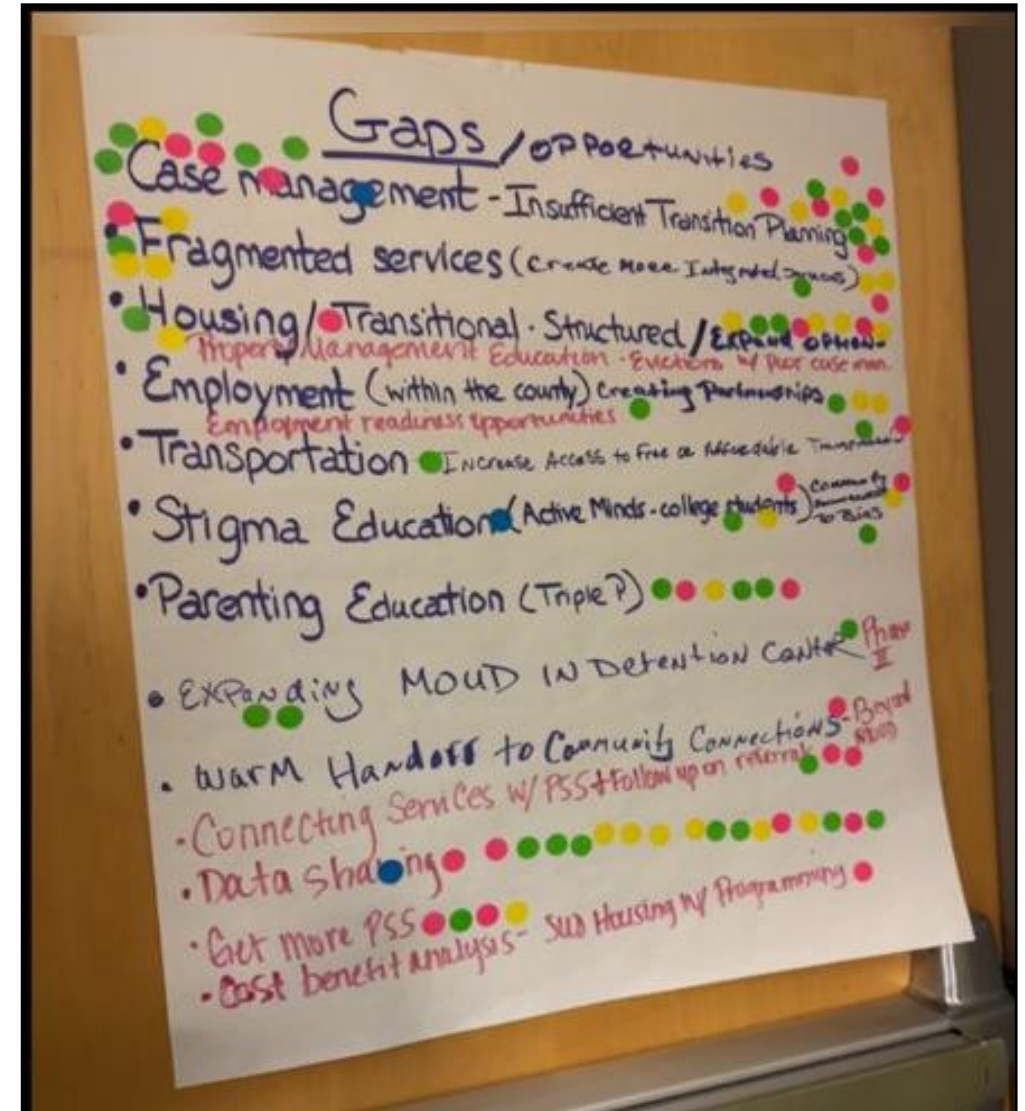
Intercept 3: Jails/Courts

- Improving staffing levels at the detention center
- Providing training for multi-agency staff to screen individuals into the appropriate specialty court
- Funding support for specialty court coordinators



Intercept 4: Reentry

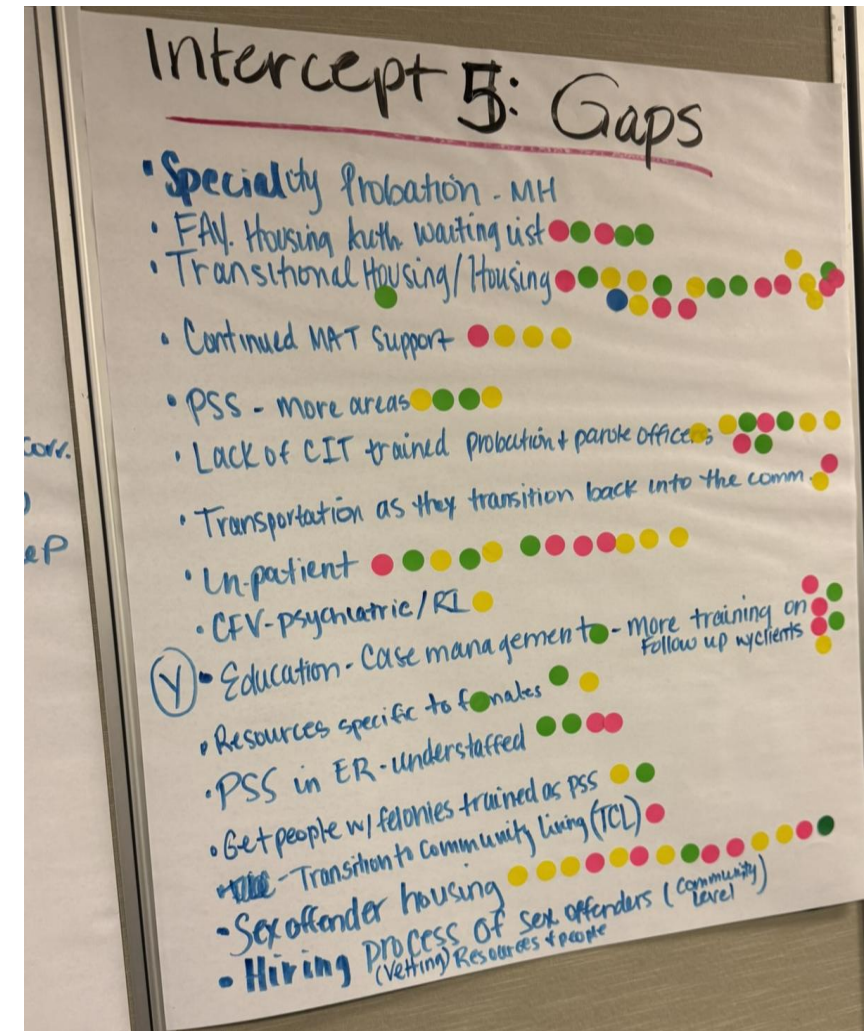
- Enhanced support for case management/transition planning for individuals exiting local detention and prison
- Enhanced data sharing to improve coordination of services*
- More integrated services
- Improve access and availability to transitional housing*



*This gap/opportunity cuts across multiple intercepts was discussed in multiple breakout groups

Intercept 5: Community Corrections

- Improve access and availability to transitional housing*
- Solutions for housing for sex offenders
- Increase the number of probation and parole officers who have received CIT training
- Increase in the number of beds in-patient substance use and mental health treatment



*This gap/opportunity cuts across multiple intercepts was discussed in multiple breakout groups

Next Steps and Recommendations

SIM Taskforce

- Funding from the BJA COSSUP Grant will support the establishment of a SIM Taskforce and a part-time SIM Taskforce Coordinator staffed by NCHRC
- The aim of the SIM Taskforce is to build a cohesive coalition of cross-sector partners encompassing agencies within adult and youth SIM
- The SIM Taskforce will identify and implement strategies a to fill the gaps in resources and services identified during the SIM Mapping Workshop

SIM Taskforce

- The SIM Taskforce and the existing Alliance Health Cumberland County Crisis Collaborative will merge meetings to avoid duplicating meetings
- The SIM Taskforce will meet the 2nd Monday of each month at 3 PM. For more information contact SIM Taskforce Coordinator Charlton Robeson (charlton@nchrc.org)

Alignment with Current Efforts and Initiatives

- There are existing coalitions that serve individuals involved in the criminal justice system and/or individuals with mental health or substance use disorder.
- The intent of the SIM Taskforce is to not to duplicate existing efforts, rather to amplify and encourage cross-sector communication and collaboration.

Alignment with Current Efforts and Initiatives

- Cumberland-Fayetteville Opioid Response Team
- CARE Coalition
- Crisis Collaborative
- Faith in Action
- Fayetteville Re-Entry Council
- Juvenile Crime Prevention Council
- Alliance Juvenile Justice Behavioral Health (JJBH)
- FPD and NCHRC Law Enforcement Assisted Diversion Programs (LEAD)
- City of Fayetteville Office of Community Safety

Early Action Informed by the SIM Map

- CCDPH included funding for a Crisis Intervention Training (CIT) Coordinator in its Opioid Settlement Funds Strategic Plan Report as an "Option B" strategy. The OSF Strategic Plan Report will be submitted to CORE-NC for review and approval in Q2 of 2025.
- Alliance Health's Service Expansion Proposal to Cumberland County includes:
 - Development of specialized primary care settings that provide onsite behavioral health and primary care services and are designed to treat individuals with multiple complex issues.
 - Funding for the Cape Fear Valley/Cumberland EMS Post Overdose Response Team (PORT)
 - Funding for a Jail Liaison and Post-Release Coordination Team
 - The proposal was approved by the Cumberland County Commissioners on April 21, 2025

For more information visit: <https://www.cumberlandcountync.gov/departments/commissioners-group/commissioners/opioid-settlement-funds>

Early Action Informed by the SIM Map

- Recognizing that the most common barriers to recovery and recidivism are basic needs such as housing, transportation, and employment, funding from the BJA COSSUP Grant will support the establishment of a Recovery Support Fund to be utilized by partnering agencies within the SIM map.
- SIM partner organizations will identify eligible individuals and make referrals for funds that will support transitional housing, transportation, work-related and education-related expenses, clothing, etc.
- CCDPH staff will receive referrals and coordinate with community partners providing services along the SIM, leveraging local and state dollars to avoid duplicating services.
- SIM partner organizations will track outcomes for the referred individual
- The Recovery Support Fund is expected to launch in Q2 of 2025

Appendix



Acronyms

- ACT - Assertive Community Treatment
- CST
- CCDC - Cumberland County Detention Center
- CCDSS- Cumberland County Department of Social Services
- C-FORT – Cumberland Fayetteville Opioid Response Team
- CFVHS- Cape Fear Valley Health System
- CIT – Crisis Intervention Training
- CPS- Child Protective Services
- FACT – Family and Courts Together (Communicare)
- FSU – Fayetteville State University
- FTCC – Fayetteville Technical Community College
- FPD – Fayetteville Police Department
- IDD – Intellectual or Developmental Disabilities
- JAC – Juvenile Assessment Center (Communicare)
- JCPC – Juvenile Crime Prevention Council

Acronyms

- JJBH- Alliance Juvenile Justice Behavioral Health
- MAT/MOUD - Medication Assisted Treatment/Medication for Opioid Use Disorder
- MH – Mental Health
- MHFA – Mental Health First Aid
- NCHRC – North Carolina Harm Reduction Coalition
- TASC – Treatment Accountability for Safer Communities
- PORT – Post Overdose Response Team
- PSS – Peer Support Specialist
- PRTF – Psychiatric Residential Treatment Facility
- RRC – C-FORT Recovery Resource Center
- SUD – Substance Use Disorder
- VA – Veteran's Administration
- WORTH - We Overcome Recidivism Through Healing



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COUNTY

NORTH CAROLINA