# Sequential Intercept Model Mapping Final Report



# Planning and Development Support

Staff from the following agencies contributed to planning and implementation of the Sequential Intercept Model Mapping Workshop:

- Alliance Health
- Carolina Treatment Center of Fayetteville (CTC)
- Cumberland County Department of Public Health
- Coastal Horizons Center (TASC)
- North Carolina Harm Reduction Coalition



# Funding Support

The SIM Mapping workshop was conducted with funding from and to support grant requirements from the following sources:

- <u>Substance Abuse and Mental Health Services Administration (SAMHSA) First</u>
   Responders-Comprehensive Addiction and Recovery Act Grant which
   supports overdose prevention training and naloxone distribution
- <u>Bureau of Justice Assistance (BJA) Comprehensive Opioid, Stimulant, and Substance Use Program (COSSUP) grant</u>, which focuses on establishing a SIM Taskforce, expansion of Law Enforcement Assisted Diversion Program (LEAD), and implementation of a Recovery Support Services Fund
- Opioid Settlement Funds



#### Introduction

The purpose of this report is to provide a summary of the Sequential Intercept Mapping Sessions held in Cumberland County, NC on January 31, 2025. This report includes:

- A brief review of the background and purpose of Sequential Intercept Mapping
- A summary of the information gathered at the workshop
- An adult sequential intercept map as informed by session participants
- A youth sequential intercept map as informed by session participants
- Observations, comments, and recommendations to help Cumberland County achieve its goals
- Next steps



#### Introduction

#### This report includes the following sections:

- Background and Purpose
- SIM Mapping Process
- Results
  - Adult SIM Map
  - Youth SIM Map
  - Prioritized Gaps and Opportunities for each Intercept
- Next Steps and Recommendations
  - SIM Taskforce
  - Alignment with Current Efforts and Initiatives
  - Early Action Informed by the SIM Map
- Appendices
  - Acronyms



# Background and Purpose



## Cumberland-Fayetteville Opioid Response Team (C-FORT)

- C-FORT is the permanent standing body addressing the opioid crisis in Cumberland County
- Established in 2018, C-FORT has a cross-sector of more than 90 members including agencies from our Managed Care Organization, local government, harm reduction partners, criminal justice system, and first responders.
- The aim of C-FORT is to improve the opioid response in our community through a collaborative effort among local government and community stakeholders.
- C-FORT is committed to identifying strategies that will impact the opioid crisis while creating a sustainable community response for years to come.
- Meets the third Tuesday of each month at 10 AM
- https://www.cumberlandcountync.gov/departments/public-health-group/public-health/community-services/c-fort-(opioid-response)/about-cfort

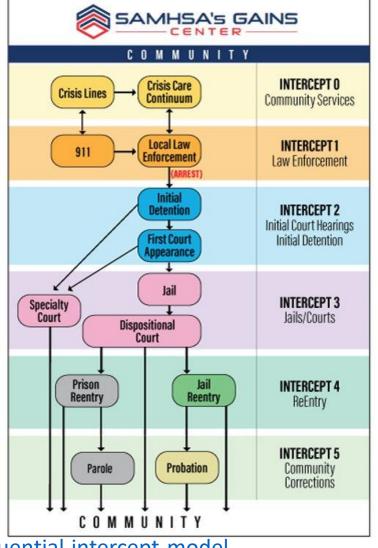


Cumberland - Fayetteville
Opioid Response Team

#### What is the Sequential Intercept Model (SIM)?

The Sequential Intercept Model (SIM) is a strategic framework for understanding how to divert individuals with mental health and substance use disorders away from the criminal justice system and into treatment or support services.

- Emphasis on Comprehensive Intercept Mapping
- Resource and Gap Analysis
- Cross-system collaboration
- Data-Driven Decision Making
- Community-Based Behavioral Health Services
- Integration of Public Health and Public Safety Approaches



Source: https://www.samhsa.gov/communities/criminal-juvenile-justice/sequential-intercept-model



# Intercept Descriptions

- Intercept 0: Community Services: Involves opportunities to divert people into local crisis care services. Resources are available without requiring people in crisis to call 911, but sometimes 911 and law enforcement are the only resources available. Connects people with treatment or services instead of arresting or charging them with a crime.
- Intercept 1: Law Enforcement: Involves diversion performed by law enforcement and other emergency service providers who respond to people with mental and substance use disorders. Allows people to be diverted to treatment instead of being arrested or booked into jail.
- Intercept 2: Initial Court Hearings/Initial Detention: Involves diversion to community-based treatment by jail clinicians, social workers, or court officials during jail intake, booking, or initial hearing.

Source: <a href="https://www.samhsa.gov/communities/criminal-juvenile-justice/sequential-intercept-model">https://www.samhsa.gov/communities/criminal-juvenile-justice/sequential-intercept-model</a>



## Intercept Descriptions

- Intercept 3: Jails/Courts: Involves diversion to community-based services through jail or court processes and programs after a person has been booked into jail. Includes services that prevent the worsening of a person's illness during their stay in jail or prison.
- Intercept 4: ReEntry: Involves supported reentry back into the community after jail or prison to reduce further justice involve of people with mental and substance use disorders. Involves reentry coordinators, peer support staff, or community in-reach to link people with proper mental health and substance use treatment services.
- Intercept 5: Community Corrections: Involves community-based criminal justice supervision with added supports for people with mental and substance use disorders to prevent violations or offenses that may result in another jail or prison stay.

Source: <a href="https://www.samhsa.gov/communities/criminal-juvenile-justice/sequential-intercept-model">https://www.samhsa.gov/communities/criminal-juvenile-justice/sequential-intercept-model</a>



# Background

- In 2019, the Cumberland County Sheriff's Office and multiple other local stakeholders completed workshops to create a local Sequential Intercept Model Map.
- Community partners identified a need to update the 2019 map to identify new gaps, resources, and opportunities that may have been impacted by significant community factors.
- Community partners also identified a need to develop a map focused on youth
- Updated maps are needed to inform several community initiatives
  - Crisis Collaborative hosted by Alliance Health
  - Opioid Settlement Funds and C-FORT efforts
  - Mental health and behavioral funding proposals



# Background: Significant Community Changes Since 2019

There have been several significant external factors that have impacted the criminal justice and mental health system since 2019 including but not limited to:

- COVID-19 Pandemic
- Medicaid Expansion
- Implementation of the Raise the Age Law
- Increases in youth mental health challenges including suicide rates
- Availability of Opioid Settlement Funds





- A one-day SIM Mapping Workshop hosted on January 30, 2025, at Cumberland County Department of Public Health
- The workshop included more than 50 participants from more than 40 cross-sector agencies
- Agenda
  - Purpose/Background
  - Sequential Intercept Model Overview and SIM Objectives
  - Intercept Breakout Groups
  - Intercept Breakout Group Report Out
  - Action Prioritization for each Intercept
  - Next Steps and Wrap Up
- Handouts: 2019 SIM Map





- Each workshop participant joined one intercept specific breakout group
- Breakout Group Facilitators:
  - Alliance Health
  - Carolina Treatment Center of Fayetteville (CTC)
  - Coastal Horizons Center (TASC)
  - Cumberland County Department of Public Health
  - NC Harm Reduction

- During the breakout groups participants:
  - Reviewed the 2019 SIM Map
  - Identified current agencies/partners providing services and resources, including for youth and adults
  - Identified current gaps in resources and services
  - Identified opportunities for crosscollaboration within and across the SIM
  - Notes were taken on chart paper



- Each intercept breakout group reported out a summary of the gaps and opportunities to the larger group.
- The larger group provided feedback and/or additional gaps and opportunities.
- Prioritization of gaps and opportunities
  - Participants were asked to prioritize the top three gaps/opportunities in each intercept using by using sticky dots
- The workshop facilitators reviewed the outcome of the prioritization with the larger group for final feedback.





- Some community partners and agencies could not attend the workshop. CCDPH staff and the SIM Taskforce Coordinator met with partners in small groups or one on one to receive additional input.
- Community members and partners could provide additional feedback about the SIM map for an additional two weeks after the workshop.
- CCDPH staff and the SIM Taskforce Coordinator shared drafts of the youth and adult SIM Maps with the Crisis Collaborative and the Juvenile Justice Behavioral Health Taskforce for feedback.



# SIM Workshop Participating Agencies

- 14<sup>th</sup> Judicial District Court
- Alliance Health
- Better Life Partners
- Cape Fear Valley Mobile Integrated Health
- Carolina Collaborative Community Care
- Carolina Treatment Center
- C-FORT Recovery Resource Center
- Clerk of Court
- Communicare
- Costal Horizons
- Cumberland County
- Cumberland County Adult Drug Treatment Court

- Cumberland County Clerk of Courts
- Cumberland County Community Paramedics
- Cumberland County Department of Public Health
- Cumberland County Department of Social Services
- Cumberland County Detention Center
- Cumberland County Emergency Services/911
- Cumberland County Justice Services
- Cumberland County Re-Entry Council
- Cumberland County School District
- Cumberland County Sobriety Court
- Cumberland County WORTH Court



# SIM Workshop Participating Agencies

- NC Courts
- NC Department of Public Safety
- NC Harm Reduction
- Onsite Track Wellness
- Oxford House
- Public Defender's Office Cumberland County
- RI International
- Southern CC Inc.
- Southlight
- TASC
- The Group Theory Inc.
- Veterans Bridge Home

- DC2DW Community Organizer
- District Court Judge's Office
- Fayetteville Police Department
- Fresh Start Housing
- Hope Mills Police Department
- Individuals with livid experience/community organizers
- Let's Make It Happen Together, Inc.
- Life Net Services
- Marius Maximus
- Myover-Reese Fellowship Homes



# Results



# Adult SIM



#### Cumberland County Adult Sequential Intercept Map 2025

**Intercept 0: Intercept 5:** Intercept 2: Initial Intercept 3: Intercept 4: **Enforcement and** Community Community **Court Hearings and Emergency** Jails/Courts Reentry **Initial Detention Services Corrections** Services **Centralized 911 Dispatch** Crisis Phone **Initial Detention** Prison Re-Entry Courts/Specialty Courts Parole Lines **Cumberland County Detention** No state prison in Cumberland Sobriety Court 988 (peer Specialty mental health Center (CCDC) (884 capacity) **Mobile Crisis** Family Drug Treatment Court County probation warmline) Law Enforcement CCDC has capabilities for virtual State prisons conduct discharge Communicare Adult Drug Treatment Referral to TASC for MH and Alliance Health Cumberland County Sheriff's MORES (up to Court Treatment(allows MOUD) planning SUD support Crisis Line Office (CCSO) Wellpath MH/SUD screen Need to strengthen discharge age 20) Veteran's Treatment Court Carolina Outreac PSS Fayetteville, Hope Mills, and **Healing Within** planning with local support Therapeutic Mental health docket but no Parole board makes h (ACT Team) Violations decisions based on violations Spring Lake Police Department (MOUD maintenance only) Alternatives formal court partners NAMI Helpline Justice Services Screening/Investi **FPD Homeless Support Officer** MOUD/MAT program for state (additional **JSAC** NCHRC provides support Veterans Crisis gative Services \*Not all specialty courts have prison system is in progress FTCC, FSU, Methodist PD \*limited CIT training and PSS teams needed) Line Alliance has list of members/seen coordinators/not all court staff are Volunteer Fire Dept by Jail Liaison (CJ LEADS report is trained in MOUD Stabilization SBI, ATF, ALE, Highway Patrol not available) ER \*Community based partners attend Services Faith in Action LCSW identifies candidates for ♣pecialty courts to support clients CFVHS (24/7) ommunicare LEAD and PORT LEAD and specialty courts 9 beds) NC Start Ea Naloxone ♠WORTH/Sobriety Court Screenings Hope Center Jail Reentry Peer hubs Process for referrals for specialty Probation (Wake Outreach ACT LCSW and PSS at CCDC courts needs to be strengthened Southlight Healthcare, Carolina C-REP County) Southlight CST Discharge occurs 24/7, CCDC staff Treatment, Myover Reese \*Not all departments have and ACT Behavioral health daily report will collaborate with providers to Fellowship Home, Harvest House, been trained in CIT No PRTF Healing from Within develop discharge plans Oxford House, and Fresh Start in county collaboration: Carolina Treatment LEAD receives referrals as part of Housing provide support for **Arraignment/First Court** Recovery Center (CTC), Life Net Services, discharge planning individuals on probation/parole Innovations Other Services **Appearance** Ontrack Wellness, Better Life Favetteville Reentry Council Transitional to Community Living Hospitals/Emergency Services Yelverton's Magistrate Hearing **Partners** Naloxone vending machine Buprenorphine Referrals CFVHS inpatient psychiatry unit Enrichment Early identification and diversion of LCSW and PSS at CCDC Plan for bridge scripts in Referral for TASC for MH and SUD Access Services (24 beds) MH/SUD/IDD not always development NC HRC Communicare support Community Paramedics Violation Friple P Staffing shortage at CCDC Day Resource Center happening RRC (PORT, mobile Marius Maximus Detox (limits specialty programs) NC Works/ Educational and Probation Commission makes outreach, community inductions, Vocational Rehabilitation and **CFVHS** Forensic screening Heal Holistic decisions about violations PSS, SW) Jail Liaison from Alliance (no CJ **Employment** Faith In Action CC Recovery NCHRC can provide support CFVHS PSS in ED TASC referral Leads Report available) AA/NA/Smart Response **Pre-Prosecution Diversion** Cherry Hospital State Psychiatric **Primary Care Referrals** Center (16-bed Recovery District Attorney's Office Facility (severe bed shortage) NC Legal Aid **Broken Chains** living Justice Services Pre-trial release Limited ability apply for Social room/10-chair MHFA **Veterans Services** retreat) Security Card, Drivers License. Medicaid, etc Peer hubs **Buprenorphine Access** City of Fayetteville Citations

Housing/temp shelter: COC/Coordinated Entry, FMHA, Oxford house, Fresh Start, Myrover Reese, City of Fayetteville HIV housing support. Limited options for individuals with more significant charges

OCS

Intercept 1: Law

Peer Support Services: NCHRC, Community Paramedics, CCDPH, Favetteville Treatment, Southlight, Carolina Treatment, Life Net Services, Mid-Carolina CFVHS PSS; Ontrack Wellness/CFORT/NC Start (training), TASC

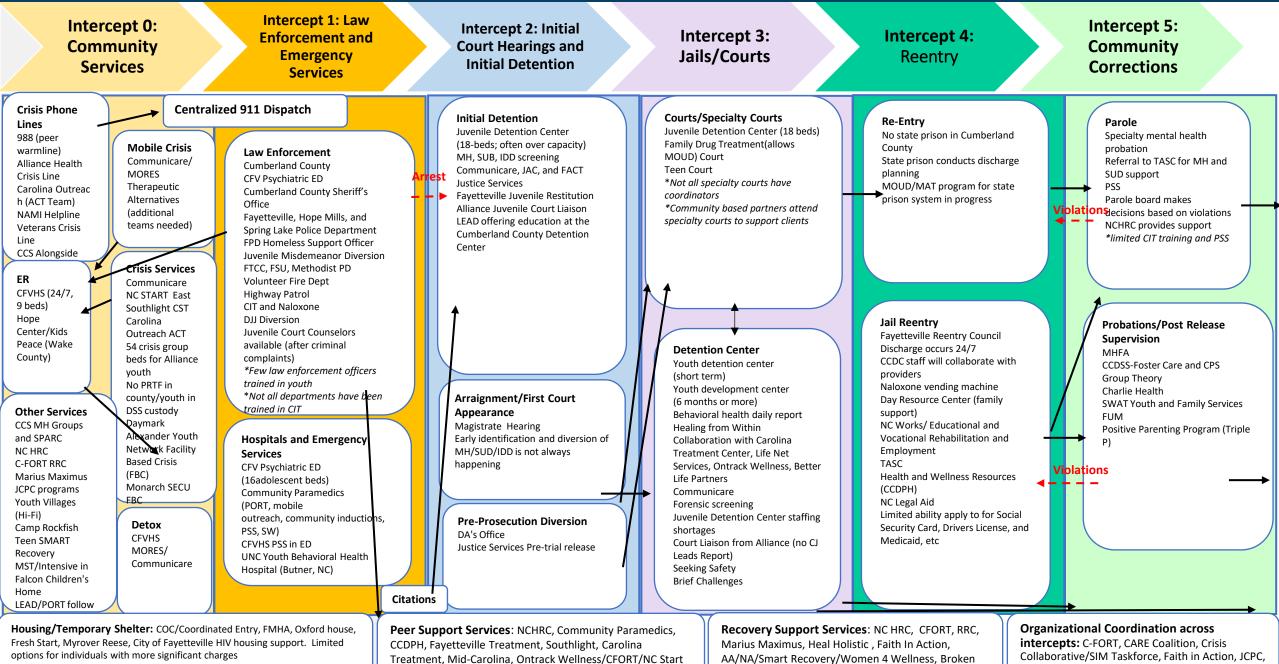
Recovery Support Services: NC HRC, CFORT, RRC, Marius Maximus, Heal Holistic, Faith In Action, AA/NA/Smart Recovery/Women in Wellness, , Broken Chains, MHFA. Veterans Services

Organizational Coordination across intercepts: C-FORT, CARE Coalition, Crisis Collaborative/SIM Taskforce, Faith in Action, JCPC, JJBH, LEAD, City of Favetteville OCS

# Youth SIM



#### Cumberland County Youth Sequential Intercept Map 2025



(training)

Chains, MHFA, Veterans Services

JJBH. LEAD

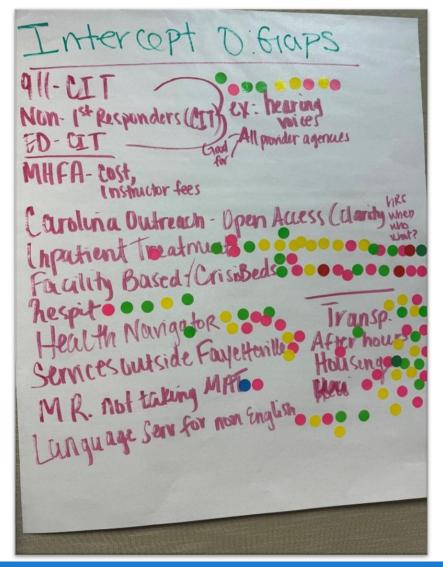
# Prioritized Gaps and Opportunities in Services



Workshop participants used dots to vote on the top three gaps/opportunities in each intercept. The results of the prioritization are presented in this section.

## Intercept 0: Community Services

- Support for an inpatient substance use disorder treatment facility
- Additional facility-based crisis beds for youth and adults
- Increase the availability and accessibility of transitional and supportive housing
- Funding for Crisis Intervention Team (CIT) training across sectors to include a dedicated CIT Coordinator
- Health navigator to support integration of OUD/SUD/MH services and primary care services

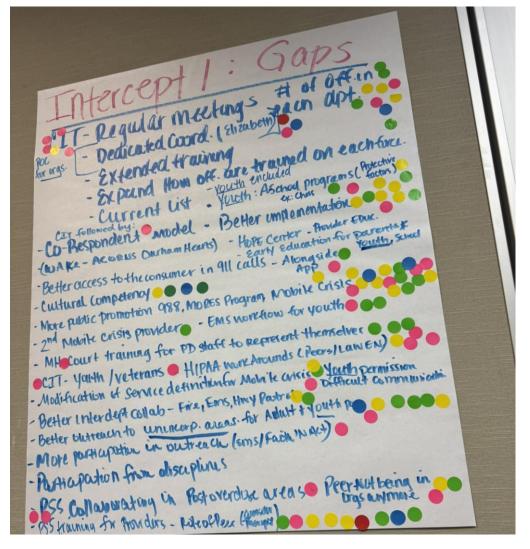




Intercept 1: Law Enforcement and Emergency

Services

- Bolster support for mobile crisis
  - o Promotion of 988, MORES, Mobile Crisis
  - Additional mobile crisis providers
- Training about the purpose, role, and availability of peer support specialist providers
- Strengthen implementation of lawenforcement co-responder models (including social workers and PSS)

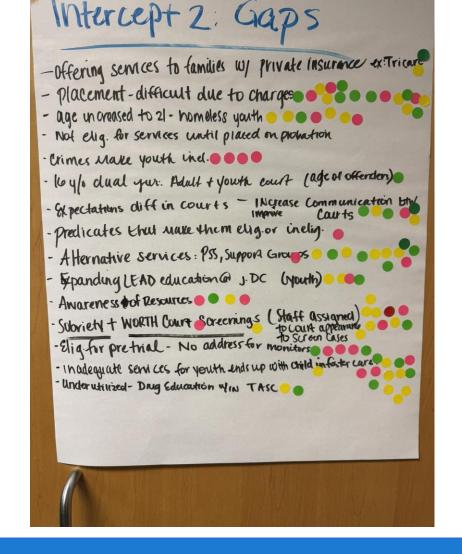




# Intercept 2: Initial Detention/Initial Court

# Hearing

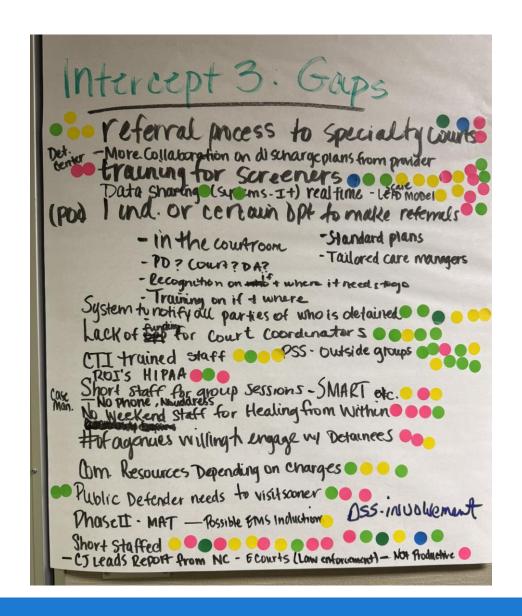
- Support and coordination of services for placement in treatment and housing facilities for individuals with complex criminal charges.
- Enhanced support for alternative services (Peer support specialists, support groups)
- Enhance opportunities to enroll eligible individuals into Sobriety and WORTH Court through screenings.
- Increase services to youth to divert from child foster care
- Eligibility for pre-trial





# Intercept 3: Jails/Courts

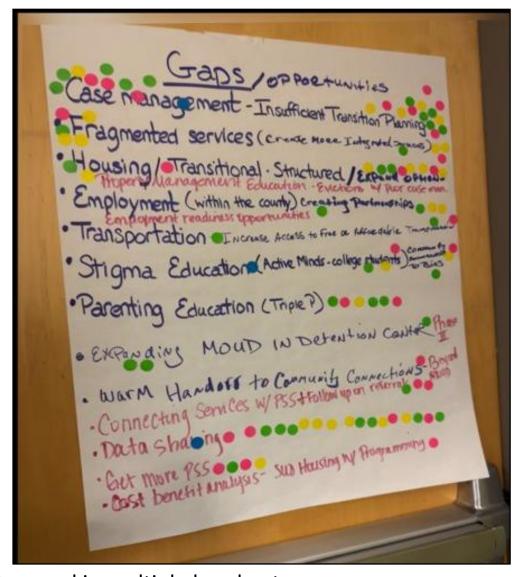
- Improving staffing levels at the detention center
- Providing training for multi-agency staff to screen individuals into the appropriate specialty court
- Funding support for specialty court coordinators





## Intercept 4: Reentry

- Enhanced support for case management/transition planning for individuals exiting local detention and prison
- Enhanced data sharing to improve coordination of services\*
- More integrated services
- Improve access and availability to transitional housing\*

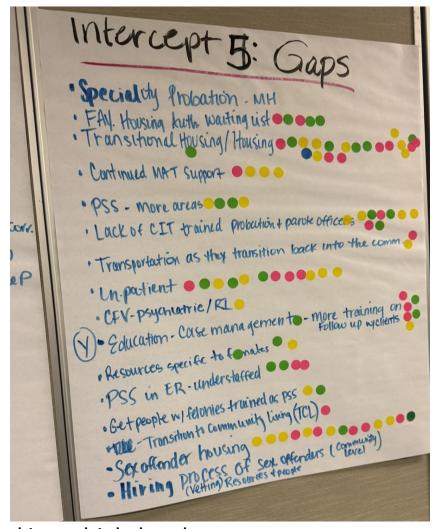


\*This gap/opportunity cuts across multiple intercepts was discussed in multiple breakout groups



# Intercept 5: Community Corrections

- Improve access and availability to transitional housing\*
- Solutions for housing for sex offenders
- Increase the number of probation and parole officers who have received CIT training
- Increase in the number of beds in-patient substance use and mental health treatment



<sup>\*</sup>This gap/opportunity cuts across multiple intercepts was discussed in multiple breakout groups



# Next Steps and Recommendations



#### SIM Taskforce

- Funding from the BJA COSSUP Grant will support the establishment of a SIM Taskforce and a part-time SIM Taskforce Coordinator staffed by NCHRC
- The aim of the SIM Taskforce is to build a cohesive coalition of cross-sector partners encompassing agencies within adult and youth SIM
- The SIM Taskforce will identify and implement strategies a to fill the gaps in resources and services identified during the SIM Mapping Workshop



#### SIM Taskforce

- The SIM Taskforce and the existing Alliance Health Cumberland County Crisis Collaborative will merge meetings to avoid duplicating meetings
- The SIM Taskforce will meet the 2nd Monday of each month at 3 PM. For more information contact SIM Taskforce Coordinator Charlton Robeson (<a href="mailto:charlton@nchrc.org">charlton@nchrc.org</a>)



# Alignment with Current Efforts and Initiatives

- There are existing coalitions that serve individuals involved in the criminal justice system and/or individuals with mental health or substance use disorder.
- The intent of the SIM Taskforce is to not to duplicate existing efforts, rather to amplify and encourage cross-sector communication and collaboration.



# Alignment with Current Efforts and Initiatives

- Cumberland-Fayetteville Opioid Response Team
- CARE Coalition
- Crisis Collaborative
- Faith in Action
- Fayetteville Re-Entry Council
- Juvenile Crime Prevention Council
- Alliance Juvenile Justice Behavioral Health (JJBH)
- FPD and NCHRC Law Enforcement Assisted Diversion Programs (LEAD)
- City of Fayetteville Office of Community Safety



# Early Action Informed by the SIM Map

- CCDPH included funding for a Crisis Intervention Training (CIT) Coordinator in it's
   Opioid Settlement Funds Strategic Plan Report as an "Option B" strategy. The OSF
   Strategic Plan Report will be submitted to CORE-NC for review and approval in Q2
   of 2025.
- Alliance Health's Service Expansion Proposal to Cumberland County includes:
  - Development of specialized primary care settings that provide onsite behavioral health and primary care services and are designed to treat individuals with multiple complex issues.
  - Funding for the Cape Fear Valley/Cumberland EMS Post Overdose Response Team (PORT)
  - o Funding for a Jail Liaison and Post-Release Coordination Team
  - o The proposal was approved by the Cumberland County Commissioners on April 21, 2025

For more information visit: https://www.cumberlandcountync.gov/departments/commissioners-group/commissioners/opioid-settlement-funds



# Early Action Informed by the SIM Map

- Recognizing that the most common barriers to recovery and recidivism are basic needs such as housing, transportation, and employment, funding from the BJA COSSUP Grant will support the establishment of a Recovery Support Fund to be utilized by partnering agencies within the SIM map.
- SIM partner organizations will identify eligible individuals and make referrals for funds that will support transitional housing, transportation, work-related and education-related expenses, clothing, etc.
- CCDPH staff will receive referrals and coordinate with community partners providing services along the SIM, leveraging local and state dollars to avoid duplicating services.
- SIM partner organizations will track outcomes for the referred individual
- The Recovery Support Fund is expected to launch in Q2 of 2025



# Appendix



### Acronyms

- ACT Assertive Community Treatment
- CST
- CCDC Cumberland County Detention Center
- CCDSS- Cumberland County Department of Social Services
- C-FORT Cumberland Fayetteville Opioid Response Team
- CFVHS- Cape Fear Valley Health System
- CIT Crisis Intervention Training
- CPS- Child Protective Services

- FACT Family and Courts Together (Communicare)
- FSU Fayetteville State University
- FTCC Fayetteville Technical Community College
- FPD Fayetteville Police Department
- IDD Intellectual or Developmental Disabilities
- JAC Juvenile Assessment Center (Communicare)
- JCPC Juvenile Crime Prevention Council



### Acronyms

- JJBH- Alliance Juvenile Justice Behavioral Health
- MAT/MOUD Medication Assisted Treatment/Medication for Opioid Use Disorder
- MH Mental Health
- MHFA Mental Health First Aid
- NCHRC North Carolina Harm Reduction Coalition
- TASC Treatment Accountability for Safer Communities

- PORT Post Overdose Response Team
- PSS Peer Support Specialist
- PRTF Psychiatric Residential Treatment Facility
- RRC C-FORT Recovery Resource Center
- SUD Substance Use Disorder
- VA Veteran's Administration
- WORTH We Overcome Recidivism Through Healing





NORTH CAROLINA