

CUMBERLAND COUNTY PUBLIC LIBRARY & INFORMATION CENTER

The library opens windows to the world by encouraging expression, enlightenment, and exploration.

July 2019 Director's Report



Community Outreach:

Outreach Material Kiosk

Cumberland County Public library recently had their branch kiosks updated with outreach material under the headings of Community, Health and Veterans. County departments, national and local organizations supplied brochures and fliers for display and will be updated on a regular basis. The kiosks will be a place for the community to receive helpful information to use in their daily lives. A library employee, who is diabetic, read a brochure on diabetes under the Health section. He later remarked that the information provided him with additional data that will help him better manage his health.

Headquarters Library

Success Stories:

- ★ IS Library Associate Thomas Elliott helped a customer upload medical files that needed to be sent to an insurance company by the end of the day. The customer was not sure what needed to be done to send the files. Elliott walked the customer through the process and the customer was able to submit the files in time. The customer thanked Elliott and expressed his relief at meeting the submission deadline. He shared how deeply stressed he was and was relieved and grateful for the assistance.
- ★ Library Associate Sharon Jackson assisted a customer with an application for a graduate school in Atlanta. The customer explained to Jackson that he was vision impaired and had trouble viewing the screen. Jackson helped him find and print out the information that he needed.

Highlights:

The Local & State History (L&SH) department hosted the program **100 Years on a Wing and Prayer**. The program provided information about the early history of Pope Air Force Base.



African Rhythms and Craft Drummers from the African World Peace Festival performed and demonstrated different types of drums. We learned a Nigerian song of welcome and participants were able to drum along.

Campers at Spivey Recreation Center made food mini books by writing stories and drawing pictures. This creative child wrote a book about the invention of ice cream pizza.



Campers at the Massey Hill Recreation Center enjoyed listening to Anansi stories, learning a bit about folktales, and creating their own masks.



Participants enjoyed listening to stories about stars and creating their own shooting star at the **How to Catch a Star** program.

Bordeaux Branch Library

Success Story:

- ★ Branch Manager Amanda Dekker coordinated with Holy Trinity Episcopal Church to hold a free food pantry for Bordeaux families. The church brought 96 bags of food and all of the bags were given out to 75 families feeding 285 people in our community!

Highlights:



Making Groot felties at
the teen lock-in:
Mission Break Out



Kid's Create:
Flying Saucers

Cliffdale Regional Branch Library

Success Stories:

- ★ A patron attending the **Inspire Me!** book club, hosted by IS Library Associate Rita Grimes, told her he loved having the book club meet at Starbucks. He said it was so much fun to enjoy coffee and talk about books. Another participant said she enjoyed it so much that she will come again.
- ★ A soldier who is new to the area came in needing to print, use a CAC reader and then fax. On his way out he told Library Associate Yaminah Vereen that the library is his new one stop shop!

Highlight:



Teen Skills: Pecan Pie –
participants show their
baked mini pecan pies.

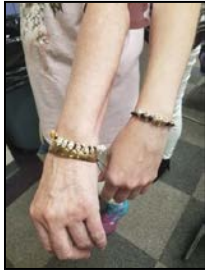
East Regional Branch Library

Success Stories:

- ★ A customer came in needing assistance on how to use the Chilton's Database for a truck that he was working on. IS Librarian I Tonya Minor and IS Library Associate Kimberly Walters walked him through the database and he found what he needed. He said, "Thank you very much, you just helped me save \$1,000!"

- ★ A regular attendee of the **Godwin Senior Geek Squad** program told IS Librarian II Emma Pinault at the end of the class that the previous month's class on how to make a budget spreadsheet was very useful, and that she has continued to use that spreadsheet to track her spending. She told Pinault, "Every time I buy something, every time I go to the gas station, I put it in the spreadsheet!"

Highlights:



DIY Shell Bracelets

LEGO Free Play with Emmet



The Giant, the Beanstalk, and Jack Puppet Show with Lee Bryan

Hope Mills Branch Library

Success Stories:

- ★ The mother of two children who came to pick up their Summer Reading prizes was pleased to learn that *ABC Mouse* could be used for free at the library. The mother remarked, "I'm always learning something new every time I come to the library." As the mother and children were leaving with their prizes, the customer commented to the children, "Isn't reading fun?"
- ★ Library Technician Victoria Perkins assisted a new business owner who needed to get an invoice on his cell phone emailed to a customer so he could get paid. He informed Perkins that he was not technology savvy. Perkins showed him how to download the document from his email and save the document to his picture gallery so it could be attached to the email he was sending. When the task was completed he sighed with great relief. He said, "Thank you! You have helped my family eat for another week (jokingly) and I will definitely remember how to do this going forward."
- ★ YS Library Associate Kelly Baker used her basic American Sign Language skills to help a gentleman who was deaf successfully fax documents about his hearing devices.

Highlights:



To celebrate the 50th Anniversary of the first Moon Landing, customers participated in activities such as creating moon sand and learning about the different moon phases.



Participants were fascinated by the snakes at **Snakes Need Love Too**. They took turns feeling the skin of Pyro, a 10 year old corn snake.



The **Princess and Hero Party** with *Spiderman* and *Moana* was fantastic! One parent told YS Library Associate Sarah Thornton how grateful she was that her daughter was able to meet *Spiderman* and *Moana* at the **Princess and Hero Party**. She shared that going to *Disney World* was financially out of reach and that sometimes even getting to the movies was a struggle. She was so grateful and said that her daughter was just in a fantasy world when posing with them for pictures.



North Regional Branch Library

Success Stories:

- ★ IS Librarian I Lisa Dean assisted a customer with an online job application. The grateful customer came in later to share that, "Because you helped me, I was prepared and because I was prepared, I got the job!"
- ★ One grandparent was especially touched when puppeteer Lee Bryan took the time to talk with her grandchild about puppetry and even gave the child a set of "Mr. Peeper" eye puppets after *The Giant, the Beanstalk, and Jack Puppet Show*.



Highlights:

With the Summer Reading Program's theme being *A Universe of Stories*, NASA and LEGO programs were very popular.

- ✓ Children made UV Kids with special beads that change color when affected by UV light at **NASA @ My Library: Become a NASA Scientist**.
- ✓ Children and their caregivers played with LEGOs and met Emmet at **LEGO Free Play with Emmet Brickowski**.
- ✓ Children in grades K-12 from the Dunn Police Athletic & Activities League (DPAL) attended a private session of **LEGO Free Play** where they played with both LEGOs and Magna Tiles. The mission of DPAL is to offer youth an alternative to the temptations of street life.
- ✓ Teens learned about the solar system while making planet cookies and galaxy jars during **Teen Scene: All About the Solar System**.

YS Librarian I Shelby Kelly hosted the **Green Cleaning: Protecting Your Family and the Environment** program. Participants really enjoyed making toilet cleaning bombs and Super Laundry Sauce. People were interested and asked lots of questions.

Spring Lake Branch Library

Success Stories:

- ★ Library Associate Ginger Hewett assisted a young customer locate graphic novels that have romance but "are not as intense as teen graphic novels." Hewett introduced him to the young adult series *My Youth Romantic Comedy is Wrong, as I Expected*. The teen returned the following week very happy and asked Hewett to request other titles in the series. His mom thanked Hewett and said, "I'm happy to see him so excited about reading!"

Highlights:



Explore the Universe Sensory Playtime – Ages birth to 5

Children loved the kinetic sand, homemade “moon sand” and many other sensory based activities. They created their own planets, weighed “moon rocks” along with LEGOS; they even explored what’s inside a cloud. One preschool child, Ryker, stayed at the moon sand station for the entire program because he was fascinated with finding the objects hidden within it!



Mazarick Park Camp

This three-day-long camp at *Mazarick Park* was sponsored by the Summertime Kids Grant. YS Library Associate Stephanie Clamor delivered books to the attendees of the camp. Clamor said the kids enjoyed getting two books and a bag to take home and keep.



Legos with Emmet

All of the kids waited patiently to meet Emmet the LEGO guy and some showed him their LEGO brick creations.

Ballet Story Time

Children loved twirling and practicing their ballet moves and positions along with Ms. Steffi. They were very attentive to the ballet stories she picked.



West Regional Branch Library

Success Stories:

- ★ After noticing a customer holding multiple copies of her resume, Library Associate Dawn Walcott informed her of the many benefits of signing up with *NCWorks* then helped her with registering and personalizing her account. The customer, who was new to the area, was extremely grateful for Walcott’s assistance with her job search.
- ★ IS Librarian I Brianna Davis assisted a customer applying for a job on *USAJobs.gov*. The application required her to fill out an additional form but the website would not allow her to fill out the form and re-upload it. Davis assisted the customer with troubleshooting the application and helped her print, scan and upload the completed form to complete her application.

Highlights:



Children listened to stories about the 4th of July and later created a fun craft and participated in some cool STEM activities at the **Hooray Red, White & Blue Story Time.**

During the **NASA @ My Library: Star Wars Party** program, daycare and community youth participated in a Jedi Training Camp. During the training they went through a fun obstacle course and made lightsabers. After the training, they earned their Jedi Certification.





At the **Preschool Robot Building** story time, preschoolers listened to robot stories read by YS Library Associate Debbie Jordan. After discussing the different uses of robots, children created their version of a space robot. For one young customer this was something he had been looking forward to for a long time. Jordan said that he had been asking her about building a robot every Wednesday at story time. When Jordan told him that they were about to make a robot, he screamed “Alright!”



Children listened to stories about constellations and discussed their origins and did several STEM related activities at our **NASA @ My Library Constellation Station**.



Children learned about the importance of water and the water cycle. They performed experiments with water and finally created the water cycle during our **Water Wonderful Water** story time.



Puppeteer Lee Bryan, also known as “That Puppet Guy,” brought to life his musical version of a tale of a boy named Jack in *The Giant, the Beanstalk and Jack*.



LIBRARY PROGRAM STATISTICS FOR *July 2019*

In Library Programs	
Adult Program Attendance:	371
Young Adult Program Attendance:	199
Children’s Program Attendance:	5,629
Programs in the Community	
Adult Program Attendance	38
Young Adult Program Attendance:	136
Children’s Program Attendance:	1,499
Community Events	
All Ages Attendance:	144

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